

ANTHONY LOMBARDI

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EXECUTIVE SUMMARY

Technology and operations leader with 20+ years designing the operating models that make complex organizations run — and the enterprise transformation and AI-enabled operations that modernize them — across insurance, financial services, and SaaS environments. Career spans every role on a modern delivery team — from developer and business analyst to scrum master, project manager, program lead, principal consultant, and portfolio director — giving me full-stack delivery credibility and a ground-level view of how technology actually gets built, operated, and scaled. Currently leading digital transformation and AI-enabled workflow design for a performance sports organization while pursuing a first-of-its-kind athletic milestone. Known for spotting inefficiencies before they become risks, architecting win-win outcomes across stakeholders and delivery teams, and translating executive vision into operational reality. Recent portfolios have managed \$8.6M in investment, supported \$5B+ in client assets, cut delivery cycle times by 30–40%, and delivered SOC 1 / SOC 2 certifications months ahead of schedule.

\$8.6M Portfolios | \$5B+ Assets Supported | 30–40% Cycle-Time Reduction | 15%+ YoY Revenue Growth | 500+ Branches / 3,000+ Employees Modernized

SIGNATURE STRENGTHS

Architecting Win-Win Outcomes

I design solutions where stakeholders and delivery teams both win. Twenty years of translating between executives, product owners, engineers, and end users has taught me how to surface the real constraints on both sides of the table and build roadmaps that respect them — which is why my programs tend to survive leadership changes, scope shifts, and budget pressure.

Seeing Inefficiency Before It Becomes Risk

I read operational signals early — release cadence drift, recurring defect patterns, governance gaps, handoff friction — and address them before they turn into compliance findings, missed SLAs, or executive escalations. At Jahnel Group, I guided clients to SOC 1 and SOC 2 six months ahead of schedule; at First Citizens, three months ahead. Both outcomes started with catching what others had normalized.

Full-Stack Team Leadership from 25 Years in IT

I've held nearly every seat on a technology delivery team — developer, business analyst, scrum master, project lead, project manager, program manager, principal consultant, portfolio director. That breadth means I lead engineers and PMs without guessing at their work, coach talent with specific and credible feedback, and make tradeoff decisions that account for what each role actually costs to execute.

CORE CAPABILITIES

Client Technology & Platforms: Client-Facing Platform Operations • Platform Product Management • Lifecycle Management • Service Delivery Models • Performance Monitoring & SLAs • KPIs & Operational Dashboards

Modernization & Cloud: AWS Migrations • Cloud-Enabled Platforms • Process Automation • AI-Enabled Operations • Digital Modernization • Business Process Management (BPM)

Governance, Risk & Security: SOC 1 / SOC 2 • Enterprise Architecture Alignment • Cybersecurity Partnerships • Regulatory Delivery • Risk & Control Frameworks • Governance & Standards

Delivery & Portfolio: Operating Model Design • Full-Stack Delivery • Portfolio & Program Leadership • Agile at Scale (SAFe, Scrum, Kanban) • P&L / Budget Management up to \$8.6M • Forecasting & Governance • Multi-Vendor & Matrixed Execution

Leadership: Executive Advisory • Cross-Functional Team Leadership • Multidisciplinary Product / Engineering / Ops Teams • Change Management • Talent Development • Stakeholder Alignment

PROFESSIONAL EXPERIENCE

The Fight Don | Remote

2025 – Present

Director, Digital Transformation & AI Operations | Signed Hybrid Athlete

Engaged as embedded transformation executive for a growth-stage sports organization.

- Own the full IT and digital operating model across the organization — tools, workflows, training-system design, and data pipelines — supporting amateur-to-professional combat athletes across multiple disciplines, including a BKFC heavyweight title contender.
- Architected the training system as a modular platform spanning brand-new amateurs through professional fighters, with discipline-specific modules (MMA, BJJ, boxing, bare-knuckle) that coaches and athletes can compose into personalized development tracks.
- Built fighter performance analytics and data infrastructure capturing training load, technical progression, and fight-prep metrics — giving coaches an evidence base for matchmaking, camp design, and performance interventions.
- Stood up brand strategy, positioning, and digital presence — designed and launched the website, established visual identity, and built the content systems that surface the roster and the mission to sponsors, fans, and promoters.
- Designed the sponsorship and partnership engine — repeatable pitch-deck framework, outreach cadence, and tracking system that turned one-off sponsor conversations into a managed pipeline.

Verisk Analytics | Remote / Jersey City, NJ

Oct 2023 – Jul 2025

Director, Enterprise Transformation & Strategy — Life Solutions Platform

Owned strategy and delivery for a client-facing SaaS platform serving life insurance carriers.

- Owned a \$8.6M multi-year transformation portfolio supporting \$5B+ in managed assets across Verisk's Life Solutions platform, reporting directly to executive stakeholders on delivery, financial, and client-impact performance.
- Cut release and upgrade cycle times by 30–40% by redesigning the enterprise delivery operating model around SAFe + Kanban, eliminating chronic release delays that had eroded client and stakeholder confidence.
- Drove 15%+ YoY revenue growth by redesigning enterprise processes, strengthening portfolio governance, and reallocating investment toward the highest-ROI client-impact initiatives.
- Translated executive vision into executable roadmaps that improved product performance, delivery predictability, and measurable client outcomes — serving as senior advisor across product, engineering, and client-facing functions.
- Stood up standardized portfolio management practices that materially improved forecasting accuracy and gave executives clean visibility into financial and delivery performance for the first time.

Jahnel Group | Remote / Schenectady, NY

Jul 2021 – Jul 2023

Principal Consultant — Business & Technology Transformation

Advised insurance and financial services clients on operational, cloud, and regulatory transformation.

- Delivered SOC 1 and SOC 2 certifications up to six months ahead of schedule for enterprise clients through disciplined delivery governance, pre-emptive control design, and tight cross-functional coordination.
- Reduced loan processing cycle time by over 100% by redesigning end-to-end workflows, automating previously manual steps, and integrating AWS-based solutions into the client's servicing stack.
- Partnered with C-suite leaders to define transformation roadmaps that balanced innovation, regulatory compliance, and profitability — serving as the translation layer between executive strategy and delivery reality.
- Led Agile, operational excellence, and cloud transformation initiatives across multiple concurrent client engagements, managing consultants and client-side staff in matrixed arrangements.

First Citizens BancShares | Raleigh, NC

May 2019 – Jul 2021

Enterprise Transformation Lead*Led enterprise modernization across the bank's retail branch network.*

- Handpicked by executive leadership to lead enterprise teller-system modernization impacting 500+ branches and 3,000+ employees — the highest-visibility operational transformation in the retail bank at the time.
- Delivered SOC 1 and SOC 2 certifications three months ahead of schedule, strengthening operational controls and executive confidence ahead of regulatory review windows.
- Increased delivery velocity and reduced rework by 30% by leading Agile transformation across cross-functional teams, improving predictability for executive-level planning and budgeting.
- Directed end-to-end process redesign and platform modernization, improving operational resilience, teller onboarding speed, and branch-level efficiency across the entire network.

Kforce, Inc. | Shelton, CT

2015 – 2019

Senior Project Manager — Client: United Technologies Corp. (HR Information Systems)*Drove global Workday implementation and legacy sunset for a Fortune 50 manufacturer.*

- Scoped, defined, and led data conversions and integrations from legacy HR systems into a global Workday deployment, coordinating across HRIS, Payroll, and HRIT functions.
- Sunset a 17-year-old system-of-record that had blocked HR self-service in Workday, clearing the path to global rollout.
- Replaced a legacy work-tracking tool with Microsoft Project Server and personally mentored the PM community in building high-quality plans — serving as sole administrator across HRIS, Payroll, and HRIT.
- Acted as change agent in shifting the organization from duration-based to effort-based planning, improving forecast accuracy and resource visibility.

Apex Systems | East Hartford, CT

2013 – 2015

Senior Project Manager — Clients: Wolters Kluwer (2014–2015), Travelers (2013–2014)

- Wolters Kluwer, Corporate Legal Services: Led multiple highly visible, client-facing efforts to build out services that helped enterprise clients price and execute legal matters more effectively.
- Travelers, Personal Insurance Business Technology PMO: Drove execution of medium-to-large projects; unblocked an 18-month-stalled compliance effort; delivered a multi-year, multi-line paper-overhead reduction program projected at \$1.7M annual perpetual savings.

ESPN | Bristol, CT

2012

Project Manager / Scrum Master — Technology PMO

- Re-engineered a dysfunctional ad-sales automation team into a high-performing Scrum team by unifying IT and Account Executive resources under a single delivery cadence.
- Oversaw multi-year ad-sales process automation that materially improved bottom-line performance, plus data-warehousing upgrade projects for senior leadership.

Travelers | Hartford, CT

2005 – 2012

Project Manager (2010–2012) → PM, Bond & Financial Products (2009–2010) → Project Lead (2007–2009) → Developer / Business Analyst (2006–2007)*Full-stack technology career progression, including selection into Travelers' highly competitive IT Leadership Development Program.*

- Selected into the Travelers Leadership Development Program — ranked in the top 30% of a cohort drawn from 3,000+ applicants (10–15 accepted), rotating through developer, BA, project lead, and PM seats on mission-critical systems.
- Chaired the Leadership Development Intern Program during my time in the LDP, running the pipeline that fed future cohorts — designing programming, mentoring early-career talent, and driving firm-wide engagement across the early-in-career community.
- Slashed independent-agent appointment time from 10 days to 1 hour by leading a \$4M upgrade from a 30-year-old legacy system to a modern .NET agent-appointment platform; resulting P&L generated multi-million-dollar revenue uplift.

- Managed a \$4M budget and multi-line scope on Agency Administration Workstation and Just-In-Time appointing initiatives spanning Business Insurance (SCBP) and Personal Insurance (Strategic UI) platforms.
- Realized \$1M annual savings through desktop virtualization rollout to 30 employees across two sites, selected via in-depth resource and cost analysis.

EDUCATION

Marist College, Poughkeepsie, NY — M.S. Information Systems (GPA 3.92) • B.S. Information Systems (GPA 3.25)

LEADERSHIP & DISTINCTIONS

Innovation: Named inventor — filed USPTO patent application (DMV 2.0 GovTech concept).

Nonprofit Leadership: President, Academic Nonprofit • Former President, HEAT Triathletes.

Readiness: Certified Emergency First Responder • Rescue Scuba Diver. **Performance:** 7× Ironman • 20+ marathons • daily BJJ • amateur MMA.